

## EASY TO GET STARTED | EASY TO USE | EASY TO EXPAND

Workflow<sup>RT</sup> will enable clinics to:

- Decrease patient wait time
- Enhance patient and staff safety
- Increase number of available appointments
- Enhance staff communication and visibility
- Provide data to make decisions

*Workflow<sup>RT</sup> is a user-friendly cloud-based patient flow solution that automates workflow and communication using real-time location technologies (RTLS).*

### LOW COST. HIGH VALUE

Workflow<sup>RT</sup> is the most affordable patient flow solution on the market. With a **low-cost monthly fee**, you can start using the system right away and see its positive impact from day one.

### EFFORTLESS TO SET UP AND MAINTAIN

Workflow<sup>RT</sup> is lightweight, cloud-based, and significantly faster to install than traditional RTLS patient flow solutions. You can be up and running in only a few hours. **We handle all updates and maintenance** so you can focus on your patients.

### EASY TO USE

Workflow<sup>RT</sup> is designed to be **easy to use**. Staff can view live status view boards for all the information they need at a glance. Patients get important updates via text and view boards. The best part? **All information is updated automatically**, with no manual entry needed.

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**Workflow<sup>RT</sup>** gives your team real-time visibility into the current location and status of your patients throughout their visit. It allows staff to **manage their workflow** and **be aware of bottlenecks, long wait times, and unattended patients**.

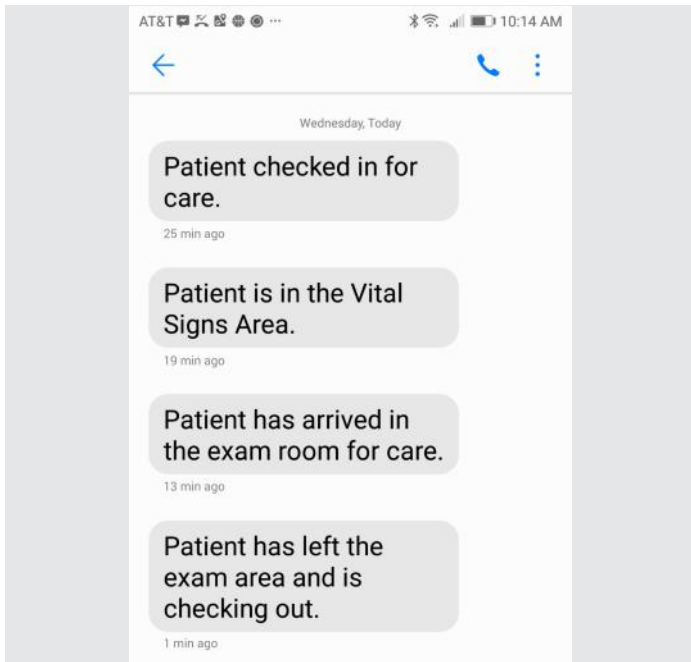
**Workflow<sup>RT</sup>** also enhances patient and staff safety by eliminating registration lines, reducing time in waiting areas, and providing data on contact tracing.

Patient	Location	Status	Phone	Phone Number	Staff	Estimated time	Instructions
Marcos, Milton	Exam room 04	Basic Eye Exam	In Exam	---	Dr. Collins, Mary	45m	✓
Lee, Paul	Exam room 02	Basic Eye Exam	In Exam	---	Dr. Latta, Keith	05m	✓
Kidwiler, Yanick	Exam room 03	Basic Eye Exam	In Exam	24%	Sutton, Laura	5m	✓
Jones, Mary	Exam room 01	Basic Eye Exam	In Exam	25%	---	2m	✓
Harris, Lang	Exam room 05	Basic Eye Exam	In Exam	15%	Dr. Marshall, Lisa	15m	✓
Askin, Mary	Waiting area	Basic Eye Exam	Waiting for Care	12%	---	---	!
Burke, Alice	Pre-exam area 101	Basic Eye Exam	With Technician	11%	Shawna, Shaina	10m	✓
Columbo, Thomas	Exam room 06	Basic Eye Exam	In Exam	7%	Quinn, Tom	7m	✓
Fisher, Paul	Pre-exam area 102	Basic Eye Exam	With Technician	4%	Monica, Dawn	4%	✓
Garcia, Steven	Waiting area	Basic Eye Exam	Waiting for Care	<1%	---	<1%	!

Quick at-a-glance information on your patients gives caregivers all the information they need to know which patients need to be attended to.

Badge #	Name	Estimated wait time	Badge #	Name	Estimated wait time
09382	Mar A	Registration Desk 1	998392	Pau Y	9m - 13m
7281	Ste G	Registration Desk 2	7281	Luc L	10m - 14m
0950	Ali B	1m - 5m	92891	Har S	11m - 15m
0093821	Pau F	2m - 6m	93922	Lan P	12m - 16m
0928	Mat T	3m - 7m	00938	Cla U	13m - 17m
9983	Yam M	4m - 8m	3323	JohnM	14m - 18m
00121	Fra C	5m - 9m	8392	Lau K	15m - 19m
1123	Lau L	6m - 10m	00930	Lau R	16m - 20m
83732	Lel K	7m - 11m	0192	Mar N	17m - 21m
3627	Joh M	8m - 12m	7847	JuanC	20m - 22m

Live status view boards keep patients updated on their expected wait time.



With automated text messages, family members get instant updates on which phase of care their loved ones are in.

Patients and their families will stay informed automatically and your practice will have more satisfied patients.

Metric	Value	Avg. Patient Count	Avg. Time to waitlist
Total Patients Volume	392		
New Patient Exam	104		16.4m
Returned Patient Exam	56		20m
Lab	33		42m

Workflow<sup>RT</sup> also provides your team with the necessary tools to drive continuous process improvements. With built-in reports you can keep tabs on your key metrics to start tackling areas for improvement and measure results.

Location	Contact Name	Contact Type	Phone	Contact Time	Contact End	Duration of Contact
Registration Desk	Jenny Jones	Staff	---	10:00:00	10:02:00	2 minutes
Emergency Waiting Room	John Long	Patient	555-1-500-010	10:02:00	10:06:00	1 minute 26 seconds
Emergency Waiting Room	Mary Swanson	Patient	555-254-0000	10:04:00	10:14:00	10 minutes
Emergency Waiting Room	Mark Chan	Patient	909-985-1123	10:04:00	10:06:20	4 minutes 20 seconds
Emergency Waiting Room	John Woodbury	Patient	555-000-1302	10:05:00	10:06:00	1 minute
Waiting	Charles Gordon	Staff	---	10:07:00	10:07:28	28 seconds
Waiting	Webb Wigg	Patient	909-979-9487	10:08:00	10:09:12	1 minute 12 seconds
Trage Room 1	Don Miller	Staff	---	10:12:00	10:10:40	6 minutes
Waiting	Julia Cassano	Patient	909-029-0204	10:16:00	10:16:50	9 seconds
Exam Day 1	Walter Swann	Staff	---	10:20:00	10:22:04	2 minutes 4 seconds

Quickly view patients and staff who have come into contact with a contagious individual.

## WORKFLOW<sup>RT</sup> KEY FEATURES:

- Workflow view with patient location, patient phase of care, and staff interaction
- Workflow configuration flexibility, including unlimited workflows, nested workflows, concurrent workflows, and non-sequential phases in workflows
- Automatic visual alerting of bottlenecks and extended durations
- Staff view boards showing status and location of all patients
- Family view boards displaying patients' real-time status to keep family up to date during the care process
- Patient view boards with estimated wait times
- Patient queuing for registration and care
- Automatic family and patient messaging
- Process analytics giving visibility into process bottlenecks
- Contact tracing report
- Quick and easy system setup and system administration
- Scalable from a single department to an entire enterprise
- Part of an integrated suite of products



### SCREENS<sup>RT</sup>

*Give your staff, patients, and families an at-a-glance view of the information that matters most.*

Screens<sup>RT</sup> is a pre-configured HDMI stick that enables workflow, patient, and family view boards from the Workflow<sup>RT</sup> product to be displayed on your screens. This brings value to your staff with quick views of patient workflow information and gives families and patients status updates and estimated wait times.

**EASY TO INSTALL** | **LOW COST** | **REMOTE SUPPORT**

### KIOSK<sup>RT</sup>

*Allow your patients to check in and wait to be called to registration or care, eliminating wait lines.*

Kiosk<sup>RT</sup> allows patients to check in on their own and be associated with a location-enabled badge. Patients can then be notified when it is time to register or time to proceed for care via patient view boards or text messaging.

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✉ [info@prompt.health](mailto:info@prompt.health)

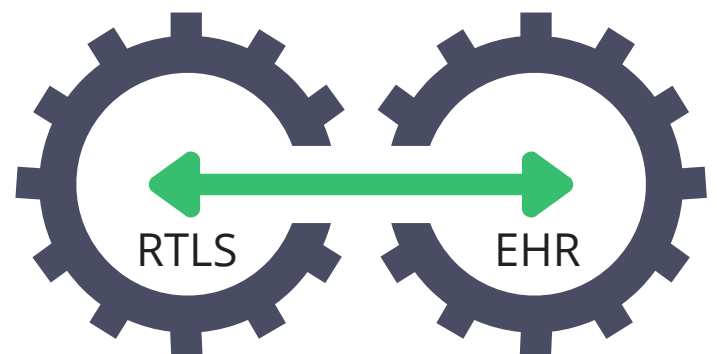
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### INTEGRATE<sup>RT</sup>

*Optimize your Workflow<sup>RT</sup> product and save your registration staff time with Integrate for Workflow<sup>RT</sup>.*

Integrate<sup>RT</sup> allows staff using Workflow<sup>RT</sup> to eliminate double entry between the Workflow<sup>RT</sup> product and your EHR. This allows patient name and demographic data to seamlessly flow in to Workflow<sup>RT</sup> and eliminates the need for double entry. This not only saves time but ensures all patient information is entered accurately.

Integrate<sup>RT</sup> can also bring scheduling information from your EHR or scheduling system into the Workflow<sup>RT</sup> product, using the Integrate<sup>RT</sup> Patient Scheduling Connector. This enables the product to automatically display appointment time and provider, giving your staff more context to help optimize their work.



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